

PRIVACY POLICY - www.great-barrier-reef-holiday.com.au

1. Emailing Great-Barrier-Reef-Holiday: When you send us an email, the contents of your email and your email address are generally retained by us for only as long as is necessary to respond to your inquiry. However, they may be retained for longer if you consent, or where we believe we are required or authorised by law to retain the information for a longer period.

We may use your email address for any purpose for which you provide it. We may also use it to respond to feedback given to us about our website and our services, to provide you with any information you request, to confirm receipt of emails you have sent to us or if we need to contact you for any other reason.

2. Collection of information: The information which we will collect about you depends on how and why you access our website.

Our website uses web analyst Google as our web monitoring service provider. Further information about how Google collects and uses information gathered over the web is available from their website (www.google.com).

3. Collection of stream data: If you visit the website to read, browse or download information, our computer system will record information about the visit such as the type of browser and operating system you are using, the previous site you visited, your server's IP address, the date and time of your visit, the pages accessed and any information downloaded.

We only use this information for statistical, reporting and website administration and maintenance purposes.

4. Links to other websites: Our website may contain links to websites which are owned or operated by third parties independent of Great Barrier Reef Holiday (GBRH), including websites owned or operated by our service providers and Great Barrier Reef Holiday Agents. Those websites should contain their own privacy statements, and their owners or operators are responsible for informing you about their security and privacy practices. We are not responsible for information on, or the privacy practices of, such websites.

5. Cookies: Cookies are pieces of information that a website transfers to an individual's hard drive for record keeping purposes. Cookies can make web surfing easier for you by saving your preferences while you are on a site. Although this website does not directly use cookies, you should be aware that indirect cookies may be used when you follow a link from this website to another website.

6. Use and disclosure of information: In addition to the other situations described in this Privacy Statement, we may collect, use and disclose personal information in a number of situations, including:

- if any fraudulent or unauthorised use of credit card information supplied.
- if you provide services to us.
- if you apply for a job or are employed by us.
- if you apply for or hold an authorisation issued by us.
- if you order any of our products or ask us to give you other information.
- if you provide us with information, make a complaint or otherwise contact us.

Our policies and practices in relation to these situations are set out in our Privacy Policy.

7. Security: We implement technology and security policies, rules and measures to protect the personal information that we have under our control. However, you should be aware that there are risks in transmitting information across the Internet. So while we strive to protect such information, we cannot ensure or warrant the security of any information transmitted to us online and individuals do so at their own risk.

Any information that is added to our or any other website can be picked up by search engines like Google or Yahoo. This is not in our control, but is an automatic process. Sending or publishing information to the internet places that information in the public domain, where it can be picked up by search engines, even if removed by us or the website owner or publisher.

